

# Important Phone Numbers

Animal Services Division.....	325-7205
Animal Shelter.....	325-7207
Animal Shelter Volunteer Coordinator.....	325-7212
<b>Barking Dog Hotline.....</b>	<b>325-7213</b>
<a href="http://www.independencemo.org/health/animal_barkingdogs.aspx">www.independencemo.org/health/animal_barkingdogs.aspx</a>	
Birth and Death Certificates.....	325-7185
Code Compliance Division.....	325-7193
<b>Code Compliance Complaint forms</b>	
<a href="http://www.independencemo.org/health/codecompliance.aspx">www.independencemo.org/health/codecompliance.aspx</a>	
Communicable Disease Hotline.....	325-7204
Food and Institution Division.....	325-7803
<b>Food Complaint.....</b>	<b>325-7803</b>
Health Administration.....	325-7986
Health Promotion Division.....	325-7185
Neighborhood Cleanup Program.....	325-7427 or 325-7196
<b>Food Handler/Manager Class Information.....</b>	<b>325-7194</b>
<a href="http://www.independencemo.org/health/regclassinfo.aspx">www.independencemo.org/health/regclassinfo.aspx</a>	
Smoking Cessation Classes.....	325-7185
<b>Smoking Ordinance Complaints.....</b>	<b>325-7185</b>
<a href="http://www.independencemo.org/health/smokingcomplaint.aspx">www.independencemo.org/health/smokingcomplaint.aspx</a>	

Larry D. Jones, MPH  
Health Director  
325-7986

Aimee Wells  
Animal Services Manager  
325-7211

Andrew Warlen  
Code Compliance Manager  
325-7765

Lynn Denton  
Food and Institution Manager  
325-7197

Cindy Horne, R.N., BSN  
Health Promotion Manager  
325-7187

[www.independencemo.org/health](http://www.independencemo.org/health)

## Staff Leadership and Recognitions

Animal Disaster Assistance Coalition, Co-Chair.....	Aimee Wells
Animal Disaster Assistance Coalition, Secretary.....	Carol Leibold
Certified Environmental Health Specialist.....	Diane Egger
Certified Property Maintenance and Housing Inspector.....	Sarah Faris
Certified Property Maintenance and Housing Inspector.....	Kim Gearhart
Certified Property Maintenance and Housing Inspector.....	Shari Janssens
Certified Property Maintenance and Housing Inspector.....	Brenda Kaltoff
Certified Code Enforcement Officer.....	Amanda Bendure
Certified Code Enforcement Officer.....	David Dickerson
Certified Code Enforcement Officer.....	Andrew Warlen
Coalition for Child Safety, Chair.....	Robin Neill
Director's Advisory Council for Missouri Department of Health & Senior Services, Chair.....	Larry D. Jones, MPH
"Emergency Services Committee" published in <u>NACCHO EXCHANGE</u> .....	Shawna Jackson
Jackie Liesemeyer Nursing Scholarship.....	Shawna Jackson
Jackson County Inter-Agency Council, Vice President.....	Cindy Horne
Missouri's Council for Public Health Nurses, Chair.....	Shawna Jackson
Missouri Public Health Nursing/ MCH Annual Conference speaker on Child Abuse Prevention.....	Robin Neill
National Association of County and City Health Officials, Board of Directors.....	Larry D. Jones, MPH
Regional Homeland Security's Public Health Subcommittee, Co-Chair.....	Larry D. Jones, MPH
Regional Public Health Planning Task Force, Co-Chair.....	Michael Jackson
2008 Susan Paxton Block Public Service Award.....	Kim Gearhart and David Dickerson
"Tdap Education and Administration During the Postpartum Period" published in <u>The Missouri Nurse</u> .....	Shawna Jackson
Technical Animal Rescue Certificate.....	Patrick McCormack
United Way of Greater KC Families and Neighborhoods Impact Panel Member.....	Robin Neill

## Advisory Board of Health Members

Kathleen Bennett, RN

Howard H. Braby, MD, Chair

John W. Chapman, DC

Caryl Goodyear-Bruch, RN, PhD

William C. Kendall

Dana Posey

Donald Potts, MD

Ralph K. Ruckman, DDS, Vice Chair

Rick Schrock, DVM



# 2008 ANNUAL REPORT



"The department ensures the public's health through activities that protect the public from environmental hazards, prevents injury and disease, and promotes healthy behaviors and lifestyles."

## Independence Health Department



## Regional Drive-Thru Flu Clinic

### Recognitions

- National Recognition for Clean Indoor Air Act
- National Recognition for Emergency Services Committee
- National Recognition for Neighborhood Code Compliance Program
- Missouri Municipal League's Innovation Award for Neighborhood Code Compliance Program
- State Recognition for the Department's Drive-Thru Flu Clinic

## Independence Health Department

P. O. Box 1019  
Independence, MO 64051-0519

Phone: 816-325-7986  
Fax: 816-325-7074  
[www.independencemo.org](http://www.independencemo.org)

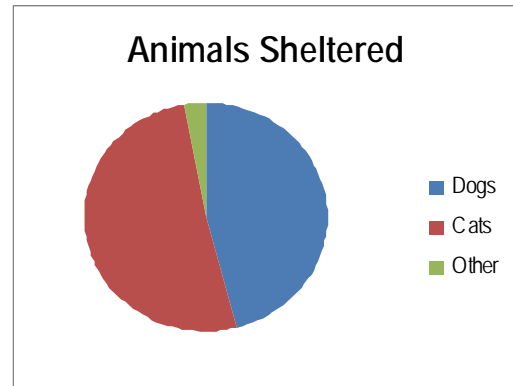
Animal Services Division  
▶ 875 Vista Avenue

Code Compliance Division  
Food & Institution Division  
Health Promotion Division  
▶ 515 S. Liberty Street

# Animal Services 325-7205

## New Accomplishments:

- Officers went wireless with new computers in the field. This has proven to reduce response time, lessen paperwork time, and increase staff efficiency by allowing access to prior call information.
- Updated website to make it easier for citizens to find information on animals at the shelter. The new website is [www.independencemo.org/health/animalcontrol.aspx](http://www.independencemo.org/health/animalcontrol.aspx).
- Microchipped 2,786 animals prior to leaving the shelter. This provides for easy identification of animals and their owners, resulting in more pets being returned to their owners in 2008 than in any previous year.
- New cat cages were added to the shelter, which allows more room for the cat to move around and secludes the litter boxes away from their living area.



## 2008 Activity Report

### Total Animals Sheltered

Dogs	2,343
Cats	2,637
Other	147

### Total Animals Adopted

Dogs	685
Cats	659
Other	52

### Total Animals Euthanized

Dogs	479
Cats	1,684
Other	40

### Returned to Owner

Dogs	774
Cats	62
Other	8

# Food & Institution 325-7803

## Protecting Our Community

- All food establishments were inspected twice during the year.
- Staff inspected 223 temporary food events or sites.
- Staff worked 35 product recalls requiring visits to grocery stores, hospitals, schools, and other facilities.
- Staff trained more than 12,820 food service workers through the Food Handler and Food Manager Food Safety classes.
- Staff inspected for opening 94 sites for the first time.
- Staff enrichment and professional development saw one staff member certified by the Missouri Board of Certification for Environmental Health Professionals.



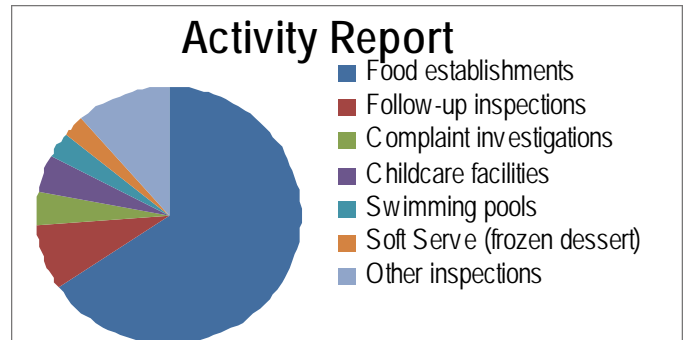
Staff teaching a food safety training class.

## 2008 Inspections

Food establishments	1,135
Complaint investigations	100
Childcare facilities	115
Swimming pools	66
Soft Serve (frozen dessert)	93
Other inspections	163

## 2008 Training

Food Handler	12,497
Food Manager	323



# Code Compliance 325-7193

## New Accomplishments

- The City of Independence was awarded the Missouri Municipal League Innovation Award for its Neighborhood Code Compliance Program (NCCP). The Innovation Awards program showcases municipal projects that demonstrate new approaches for solving municipal problems.
- The NCCP completed its third full year. By partnering with citizens and providing a new way for them to dispose of trash and brush, 24 neighborhoods since inception of the program in 2005 representing 7,705 addresses have disposed of 1.6 million pounds of brush and trash voluntarily removed from yards, attics and basements. Through voluntary efforts, code compliance has increased from 62% to 98.5% for these neighborhoods.
- Two property maintenance officers were selected as the recipients of the 2008 Susan Paxton Block Public Service Award. The award is given in honor of Susan Block and recognizes a City employee, volunteer or elected official who has demonstrated outstanding public service, valor, and job performance with leadership.
- Identified 15 property owners responsible for repeated violations. Staff conducted approximately 480 inspections on properties owned by these individuals and initiated 56 proactive cases. This process facilitated compliance on potential problem properties without relying on a complaint being turned in by a neighbor.



Staff assists during a neighborhood clean-up scheduled through the NCCP.

## 2008 Activity Report

### Property Maintenance

Initial Complaints	9,612
Initial Inspections	9,325

### Top 4 Violations

Trash/Rubbish/Garbage	2,709
Weeds	1,889
Non-Operable Vehicles	1,291
Open Storage	636

# Health Promotion 325-7185

## Programs implemented by Health Promotion staff:

- Conducted drive-through flu vaccination clinics for City employees and the community.
- Initiated Kid Power and CATCH programs that focus on nutrition education and physical activity for kids ages 5-12 years old and their families.
- Worked with Centerpoint Medical Center to educate and change policy related to Tdap vaccine for post-partum mothers.
- Formed the Hungry and Homeless Coalition to coordinate services among community providers and address identified needs.
- Installed back-up generator at the Health Department to provide continuity of operations assistance for other local public health agencies and City departments.
- Provided leadership for Coalition for Child Safety; awarded funding for three community mini-grants for child abuse prevention activities with Children's Trust Fund money; printed and distributed 7,500 Family Resource Guides.
- Coordinated 12-week Employee Wellness Points Program promoting healthy choices.
- Co-chaired Parents University event and taught sessions for 240 attendees.



Kids learn good nutrition through the Kid Power program.

## 2008 Activity Report

### Administrative Services

Birth Certificates Issued	2,141
Death Certificates Issued	178

### Communicable Disease Prevention

Chronic Hepatitis C	210
Immunization record audits	5,014
Cases investigated	197
Flu vaccinations given	787

### Chronic Disease Prevention

Tobacco prevention	235
CPR/AED training	351
Emp. Wellness participants	866
PEPPI senior exercise program participants	231

### Maternal Child Health

Health & Safety classes	131
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